



# NEWLY ADDED BENEFITS FOR OUR OWNERS

## WE'VE IMPLEMENTED LATCHEL'S HOME ASSISTANT

### THE MODERN APPROACH TO RESIDENT SERVICE

RESIDENTS WILL HAVE A 24/7 HOME ASSISTANT ON THE LINE IN 60 SECONDS OR LESS TO SCHEDULE CLEANING SERVICES, FURNITURE ASSEMBLY, LAUNDRY CARE, AND SO MUCH MORE.

THIS INCREASED RESIDENT SATISFACTION LEADS TO REDUCED TURNOVERS.

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### MORE FINANCIAL PROTECTION

THIS ALSO ENSURES EMERGENCY MAINTENANCE ISSUES NEVER GET MISSED AND IS BACKED BY LATCHEL'S \$1,000,000 INSURANCE POLICY

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### MONEY SAVED WITH A PROACTIVE MAINTENANCE APPROACH

VIDEO BASED TROUBLESHOOTING RESOLVES OR DE-ESCALATES 30% OF MAINTENANCE REQUESTS WHICH SAVES AN AVERAGE OF \$180/UNIT PER YEAR ON MAINTENANCE.

MOVE OUT REPAIRS ARE HANDLED FASTER DECREASING THE VACANCY TIME ON UNITS.