LATCHEL 24/7 HOME ASSISTANT

Available 24/7/365 for any in home need. Always one call or text away.





Your one stop shop to scheduling and organizing all your in home needs.

HOME CLEANING

For a clean home, clean mind.

GENERAL TROUBLESHOOTING

Video chat troubleshooting for help with quick fixes.

LOCKOUTS

We'll break you in through the window. Just kidding. We'll call a locksmith.

CARPET CLEANING

For that fresh look feeling.

LAWN CARE

To keep the great outdoors great.

LIGHT HANDYMAN WORK

For help mounting TVs, assembling furniture, hanging blinds/curtains, etc.

PEST CONTROL

Keep the bugs outside.

MOVE OUT ASSISTANCE

We'll organize the repairs needed before move out.

On the line in 60 seconds or less.

Put Money BackIn Your Pocket.

For all the oops. You'll get \$50 cash reimbursements for resident caused damages that you'd normally be responsible for.



Plumbing clogs? We'll drain your pipes, not your wallet.



Overestimated the power of your garbage disposal? You won't have to dispose of your money to fix it.



Forgot your keys inside? Lock-outs are covered so you can keep your cash locked in.

We've got you covered.

Proactive Video Troubleshooting

Stay in your quarantine comfort. No downloads necessary.







STEP 1:

You'll receive a link via SMS from your Home Assistant STEP 2:

You'll be prompted to allow video & microphone access.

STEP 3:

A video chat opens for proactive troubleshooting



Reaching Your Home Assistant

You can reach your home assistant via your dedicated phone number via call or text 24/7/365.

SCHEDULE ON YOUR TIME

Provide your availability to your Home Assistant and we'll work with technicians and service providers to select the best timeslot.

EASY TO TRACK

You'll receive confirmation texts and reminders on service provider and maintenance appointments. You can track the status of your requests easily from your dashboard

Latchel	😝 My Dashboard
Action Required	
5-59103 Full Cleaning	
✓ 5057 Colfax Ave, N	lorth Hollywood, CA
Confirming completion Completed:	jul 13, 2020 12:00 pm
	est as Completed
Awaiting Work Date 5-59102 Clogged Toilet	
Awaiting Work Date 5-59102 Clogged Toilet 7 5057 Colfax Ave, N Awaiting work date	forth Hollywood, CA
Awaiting Work Date 5-59102 Clogged Toilet T 5057 Colfax Ave, N Awaiting work date Work Date:	forth Hollywood, CA
Awaiting Work Date 5-59102 Clogged Toilet \checkmark 5057 Colfax Ave, N Awaiting work date Work Date: n Progress 5-59103	forth Hollywood, CA 7/24/20 8:00 am - 12:00 pm



We recommend bookmarking the Latchel portal website in your mobile browser for easy access to scheduling.