



# HOME ASSISTANT OWNER BENEFITS



## REDUCES RESIDENT ATTRITION INCREASING YOUR NET INCOME

- Latchel averages a **4.7/5 star rating for resident satisfaction**.
- Increased resident satisfaction has a direct impact on resident retention - Latchel **reduces resident attrition by 40%**.
- Reduced turnovers save the time and cost of filling a vacancy.



## MORE FINANCIAL PROTECTION FOR YOUR PROPERTIES

- Provides \$300 in reimbursements to residents for resident caused damages.
- Encourages immediate fixes and ensures you're not paying for resident responsible fixes.



## SAVES MONEY WITH A PROACTIVE RESIDENT SERVICES APPROACH

- Video-chat troubleshooting helps residents **resolve 30% of maintenance requests** without having to dispatch a service provider.
- **Saves an average of \$450/unit** per year on unnecessary dispatching.
- Move-out repairs are handled faster decreasing the vacancy time on the unit.